## Product Overview

The Ecozy Countertop Ice Maker is designed for convenience and efficiency, producing bullet-shaped ice cubes quickly.




**Figure 1:** Ecozy Countertop Ice Maker. This image shows the compact matte black ice maker with its control panel, clear lid, and a handle for portability. An ice scoop and a glass of orange juice with ice are also visible.

## Introduction

Thank you for choosing the Ecozy Countertop Ice Maker. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new ice maker. Please read this manual thoroughly before first use and keep it for future reference.

## Safety Instructions

To reduce the risk of fire, electric shock, or injury, always follow these basic safety precautions:

- Read all instructions before using the appliance.
- Do not touch the evaporator or ice cubes when the ice maker is operating, as this may cause frostbite.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Supervise children closely when the appliance is in use.
- Unplug the ice maker from the outlet when not in use or before cleaning.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Use only attachments recommended or sold by the manufacturer.
- Do not use outdoors.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Ensure the power cord is not draped over the edge of a table or counter, or touching hot surfaces.
- Do not use the appliance for anything other than its intended use.
- The appliance must be grounded.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- This appliance is intended to be used in household and similar applications.

## Key Features:

- **Fast Ice Production:** Produces 9 bullet ice cubes in approximately 6 minutes.
- **High Daily Capacity:** Capable of producing up to 26 pounds of ice per 24 hours.
- **Dual Ice Sizes:** Offers two ice cube sizes (small and large) to suit different needs.
- **Self-Cleaning Function:** Features a one-touch self-cleaning mode for easy maintenance.
- **Compact and Portable Design:** Space-saving design with a convenient handle for easy transport.
- **Quiet Operation:** Engineered for low noise levels during operation.
- **User-Friendly:** Includes an ice bag and scoop for convenient ice transfer and storage.

## Setup

1. **Unpacking:** Carefully remove the ice maker from its packaging. Retain packaging materials for future storage or transport if needed.
2. **Placement:** Place the ice maker on a flat, stable surface away from direct sunlight and heat sources. Ensure there is adequate ventilation around the unit.
3. **Initial Cleaning:** Before first use, clean the interior of the ice maker. Refer to the "Maintenance" section for detailed cleaning instructions.
4. **Power Connection:** Plug the ice maker into a grounded electrical outlet. Ensure the voltage matches the appliance's requirements (115 Volts).

## Operating Instructions

1. **Add Water:** Open the lid and fill the water reservoir with clean, potable water up to the MAX fill line. Do not overfill.
2. **Power On:** Press the "ON/OFF" button to turn on the ice maker.
3. **Select Ice Size:** Press the "SELECT" button to choose between small or large ice cube sizes. The corresponding indicator light will illuminate.
4. **Ice Production:** The ice maker will begin the ice-making cycle. The first batch of ice typically takes about 6 minutes. Subsequent batches may be faster.
5. **Ice Collection:** Once ice is made, it will drop into the ice basket. The "ICE FULL" indicator light will illuminate when the basket is full.
6. **Water Shortage:** If the water level is too low, the "ADD WATER" indicator light will illuminate. Add more water to continue ice production.
7. **Storing Ice:** If ice is not used immediately, transfer it to the included ice bag and store it in a freezer to prevent melting. The ice maker is not a freezer and will not keep ice frozen indefinitely.
8. **Power Off:** Press the "ON/OFF" button to turn off the ice maker when finished.

# Maintenance

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Ecozy Ice Maker.

## Self-Cleaning Function:

1. Ensure the ice maker is empty of ice and water.
2. Fill the water reservoir with clean water.
3. Press and hold the "ON/OFF" button for five seconds to activate the self-cleaning cycle.
4. The self-cleaning process will run for approximately 30 minutes.
5. Once complete, drain the water from the reservoir.

### Manual Cleaning:

- Unplug the ice maker before cleaning.
- Remove the ice basket and clean it with mild detergent and warm water. Rinse thoroughly.
- Clean the interior of the water reservoir and ice-making components with a soft cloth dampened with a mild solution of water and vinegar or a food-grade cleaning solution.
- Wipe down the exterior with a soft, damp cloth.
- Ensure all parts are completely dry before reassembling and storing or using the appliance.
- The removable top cover can be detached for thorough cleaning.

## Troubleshooting

Refer to the table below for common issues and their solutions.

| Problem | Possible Cause | Solution |
|---|---|---|
| Ice maker not producing ice. | No water in reservoir; power issue; ambient temperature too high. | Fill water reservoir; check power connection; ensure unit is in a cool environment. |
| "ADD WATER" indicator is on. | Water level is low. | Add water to the reservoir up to the MAX fill line. |
| "ICE FULL" indicator is on. | Ice basket is full. | Remove ice from the basket. |
| Ice cubes are small or misshapen. | Insufficient water; water temperature too high; air bubbles. | Ensure adequate water; use colder water; this is normal for first few cycles. |
| Unit is noisy. | Normal operation sounds (compressor, water pump); unit not level. | Ensure unit is on a flat, stable surface. Some operational noise is normal. |

If the problem persists after attempting these solutions, please contact customer support.

## Specifications

| Specification | Detail |
|---|---|
| Model Number | IM-BS261C |
| Brand | ecozy |
| Product Dimensions (D x W x H) | 22.1D x 29W x 29.4H Centimetres (approx. 11.42"D x 8.74"W x 11.57"H) |
| Weight | 6.3 kg |
| Ice Production Capacity | 26 Pounds per day |
| Ice Cube Shape | Bullet |
| Ice Cube Sizes | Small, Large |
| Voltage | 115 Volts |
| Wattage | 120 watts |
| Refrigerant | R600a |
| UPC | 850041700984 |
| Country of Origin | China |

## Warranty and Support

For warranty information or technical support, please refer to the warranty card included with your product or visit the official ecozy website. You may also contact the seller directly for assistance.
Seller: Ecozy Store

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